



Henderson Middle School

January , 2018

Dear Parent/Guardian,

El Paso Independent School District has determined that it is important to introduce a new communications tool called Anonymous Alerts®. Anonymous Alerts® allows students or parents to quickly, easily, and anonymously report urgent information to school officials across all of our school campuses. The system encourages students, parents and staff to confidentially report bullying, cyber-bullying, and other sensitive topics through private messages to our administration. El Paso Independent School District does not support, encourage or tolerate any behavior that prevents any student from reaching their full potential.

We also believe that the best way to address problems that our students face in school is personal contact with a teacher, school administrator, psychologist or counselor and we strongly encourage and fully support that continued practice. However, we do know that sometimes there is a concern that a student or parent may want to communicate anonymously.

#### How do I place an incident report from Internet connected computers/tablets?

- 1) Go to <https://www.anonymousalerts.com/elpasoisd> from any Internet connected device.
- 2) Click on the web button called "Anonymous Alerts". Fill out your incident report.

#### How do I place a report from an iPhone or Android phone?

- 1) From the iPhone Store, download the free app by searching for "Anonymous Alerts". If you have an Android phone, go to the Play Store, search for "Anonymous Alerts" and download.
  - a. After downloading the app, click on it, enter setup/login **elpasoisd** and enter **elpasoisd** as your Password.

The mobile apps and Web-based reporting system provides secure 1-way or 2-way encrypted messages, increasing the flow of important information to school officials. Message topics for submission may include bullying, cyber-bullying, family difficulties, self-harm/cutting, drug and alcohol abuse, student depression, sexual harassment, gang related issues or strange/abnormal student behavior.

All reports remain completely anonymous, although submitters have the option to reveal their identity if they prefer to have a person-to-person discussion. The program is monitored from 7AM until 5PM, and should only be used for serious and urgent matters. Indeed, if something disturbing or life threatening occurs at other times, it is imperative to call 911.

We feel that we have a responsibility to offer this tool to our community in order to protect the safety of our students, providing avenues for confidential disclosure when there is something serious that is troubling them. At El Paso Independent School District, our goal is to enhance the student's learning experience and limit any roadblocks to a student's success, giving everyone the opportunity to succeed.

Sincerely,

Elizabeth Maldonado, Principal  
Henderson Middle School  
El Paso Independent School District

Estimado Padre/Guardián,

El Paso Independent School District están introduciendo una nueva herramienta de sistema de comunicación llamada Anonymous Alerts, la cual permite a estudiantes, padres y personal a que de manera fácil, rápida y anónimamente reporten información urgente a oficiales escolares atreves de un sistema móvil. Este sistema promueva estudiantes, padres y personal a reportar confidencialmente acoso (bullying), acoso-cibernético, problemas de estudiantes y otros temas sensibles vía mensajes privados a oficiales escolares en la escuela o a nivel distrito. Nuestra meta es mantener a nuestros estudiantes y personal lo más seguros posible y poder responder rápidamente a los informes.

### ¿Como someter un reporte?

- 1) Vaya a <https://www.anonymousalerts.com/elpasoisd/> o a la página web de su escuela desde cualquier aparato conectado al Internet. Haga clic en el botón web llamado "Anonymous Alerts". Rellene su reporte del incidente.
- 2) Desde su tienda en el iPhone, descargue la aplicación gratis haciendo una búsqueda "Anonymous Alerts". Si usted tiene un teléfono Android, vaya a Play Store en su dispositivo, busque "Anonymous Alerts" y descargue la aplicación.
  - a. Después de descargar la aplicación, haga clic en ella, vaya a setup/login y entre *elpasoisd* y proporcione su clave *elpasoisd*

Temas de mensajes presentados pueden incluir acoso, acoso cibernético, dificultades familiares, abuso/uso de sustancias, depresión estudiantil, conflictos, pensamiento de hacerse daño a uno mismo, amenazas, armas en la escuela, y comportamiento inusual del estudiante.

Todos los reportes son mantenidos anónimos y de cifrado aunque los quienes someten el reporte tienen la opción de revelar sus identidades y si prefieren tener una conversación de persona a persona.

Estamos satisfechos de poder ofrecer esta nueva herramienta a nuestra comunidad y miramos hacia adelante a su impacto positivo en la seguridad estudiantil. Nuestra meta es mejorar el aprendizaje académico, social y emocional de los estudiantes.

Atentamente,



Elizabeth Maldonado, Directora  
Henderson Middle School

El Paso Independent School District