



Ways to Improve Your Video Conference Experience

Improve Your Connection

TRY THESE TIPS IF THE CONNECTION TO YOUR ONLINE MEETING IS POOR:

- Move closer to the internet box or move the internet box closer to you (Sometimes the signal is lost if you are far away or there are a lot of walls between you and the box)
- If you are experiencing slow internet, try resetting your internet by turning the box off and on again
- Turn off things in your house that are also connected to the internet such as:
TV's, phones, other laptops or tablets, game consoles, smart speakers, ebook readers
- Turn off any programs that your laptop/iPad that you are not using during the meeting
- Try turning off your video for the meeting and leaving just your audio on
- Try connecting to the meeting using a different device if possible

Improve Your View

TRY THESE TIPS TO MAKE YOUR VIDEO LOOK BETTER DURING A MEETING:

- Lighten the room by turning on an overhead light or opening up blinds or windows
- Have the light source in front of you to light up your face
- Eliminate bright light sources behind you
- Avoid moving objects in the frame, like whirling ceiling fans or turned on TV
- If you can, sit in front of an unchanging simple background such as a wall
- Use a custom still background if possible
- Place the camera at eye level, not below or above you

Improve Your Sound

TRY THESE TIPS TO IMPROVE YOUR SOUND DURING A MEETING:

- Be in as quiet a location as possible
- Turn off background speakers or TVs during the meeting
- Use headphones or earbuds with microphones whenever possible
- Work in a small room or space if possible

NOTE: IF YOU ARE CONDUCTING A MEETING:

- Begin a few minutes prior to the meeting and have music playing. Let participants know that they should be hearing music with a title slide
- Let participants know the name of the meeting that they are attending with a title slide
- Avoid having the camera below eye level
- Always record your meeting so participants can revisit

